



How do I get my Army awards and medals?

For veterans who were discharged or retired prior to 1 October 2002, contact the National Personnel Records Center (NPRC) <http://www.archives.gov/veterans/> or call 314-801-0800

For veterans who were separated, discharged or retired after 1 October 2002, contact the US Army Human Resources Command (HRC) at <https://www.hrc.army.mil> or call 1-888-276-9472

Veterans Medals Team processes awards case requests on a first-in/first-out basis by initially reviewing the requests as they move forward in the work queue to determine inventory needed to complete

Once an awards case request is entered into the website, status can be tracked through [Check Status of a Request](#) link on the homepage

After NPRC or HRC determines eligibility, an awards case request is forwarded to the TACOM C&H PSID's Veterans Medals Team, located in Philadelphia, PA, via their website <http://www.veteranmedals.army.mil>

Inventory for each request is pulled from existing stock and sent to the appropriate department - Engraving Dept first and then to the Medals Assembly Dept for verification, addition of all appropriate devices, and close-out in the system

If an email was provided in the awards case request, an auto-generated email is forward to the veteran and/or customer for tracking purposes

Completed and packaged awards case requests are forwarded to the Shipping Dept for mailing



Medals received by US Army Veteran