

Training Tuesday – March 30, 2021

myLegion Individual Member Q & A Summary

Question: Where do you go to register for an account?

Answer: Log onto mylegion.org, go to login and select to register for a new account. You will be walked through the process.

Question: If I completed the single sign on, will I have to re-register?

Answer: As long as you've had an account in use since January 1, 2021, you will be able to login without re-registering.

Question: If a member has already set up auto renew will they have to do it again under this system?

Answer: Those having a credit card on file for auto-renewal should experience a seamless transition.

Question: Will my legion profile list officer positions held (if any) in post, district, department, and national?

Answer: Yes, any office you hold will be listed on your membership account.

Question: I am a dual member with myLegion and mySAL accounts. Will this change?

Answer: Yes, your myLegion account will be your only log in now, with your SAL information included on your member profile.

Question: Does the individual lose access to the account if their dues are not current?

Answer: They will not lose access to the account, but their membership will show as expired and they will lose access to member benefits until they renew.

Question: Is there a way to stop certain mailings or solicitations?

Answer: There are opt-out capabilities within the member profile.

Question: Is there a plan for Riders to be integrated as well?

Answer: Riders must first be a member of The American Legion family, so can register accounts on myLegion if they are Legion or SAL. We are having conversations on how to best identify them.

Question: Will American Legion Auxiliary members be able to register on myLegion?

Answer: No, American Legion Auxiliary is a separate organization and maintain their own membership database.

Do you have a question not listed here?

You can email: myLegion@legion.org

Contact Number: 1-833-253-9995